

## **Matrix ONEFest Celebration ( Wheel of Rewards ) Terms & Conditions**

### **1. Eligibility:**

- a. The ONEFest Wheel of Rewards promotion is open to individuals who make new sales or bookings during the campaign period ( 1.11.2025 – 31.03.2026 )
- b. The ONEFest Wheel of Rewards is valid for all projects under Matrix Concepts **within the Negeri Sembilan ( exclude MVV TechValley ) and Southern regions, as well as Levia Cheras, EXCLUDING** projects categorized under RMMA and RMMB, and projects located in the Klang Valley (Levia Puchong).
- c. Participants must meet the eligibility criteria set forth by **Matrix Concepts**.
- d. Eligibility to participate in this Lucky Spin is **personal** to the purchaser and **non-transferable** to any other person.

### **2. Gift Redemption:**

- a. The gift is fully redeemable upon the signing of the **Sales & Purchase Agreement (SPA)** and **Loan Agreement**, or upon making a **10% down payment**, whichever occurs first.
- b. The prizes from the ONEFest Wheel Lucky Spin shall be disbursed to the winners **only upon the financial institution's release of the first loan drawdown**.
- c. In the event the winner (purchaser) **cancels, terminates, or ceases the purchase** for any reason at any time, the entitlement to the prize shall be **automatically revoked**, and the prize **forfeited** without any claim, compensation, or substitution.
- d. The gift item is **non-transferable, non-refundable**, and **cannot be exchanged** for cash, credit, or any other form of compensation.
- e. **Matrix Concepts** reserves the right to **substitute** the gift with an item of **equivalent value** if the original item becomes unavailable.

### **3. Entry Limit:**

- a. Each customer is entitled to **one spin/entry only**.
- b. Multiple entries from the same individual will be considered **invalid and forfeited**.
- c. If an individual purchases more than **ONE(1)** unit and the sales are converted, eligibility for the lucky draw entries will be based on the number of units successfully converted.
- d. Each unit / property having 2 or more purchasers shall be entitled only to **ONE (1)** eligibility / one eligible participant.
- e. Each unit will be entitled to **one (1) SPIN only**, and only the **first SPIN** will be recorded. Any subsequent SPINs will **not be taken into consideration**.
- f. **Matrix Concepts** reserves the right to disqualify any participant who attempts to circumvent the entry limit or engages in **fraudulent or unfair activities**.

### **4. Campaign Period:**

- a. The campaign period will be clearly defined by **Matrix Concepts** and communicated through official marketing channels.
- b. **Matrix Concepts** reserves the right to **amend, extend, or shorten** the campaign period at any time without prior notice.

### **5. Spin Mechanism:**

- a. The spin mechanism will be conducted via an **online platform** as determined by **Matrix Concepts**.
- b. The outcome of the spin is **subject to chance**, and **Matrix Concepts** shall not be held liable for any

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discrepancies, technical errors, or malfunctions related to the spin mechanism.

c. The **decision of Matrix Concepts** regarding the spin results shall be **final and binding**, and no correspondence or appeal will be entertained

### **6. Disqualification & Revocation**

a. In the event any eligible participant's Sale and Purchase Agreement is terminated or determined for any reason during the campaign period, the participant shall be disqualified from the ONEFest Wheel Lucky b. Spin and any invitation issued shall be automatically revoked.

c. The participant shall have no further claims or entitlements arising from such disqualification.

d. Any winner who has outstanding payments under the Sale and Purchase Agreement may have their prize forfeited.

e. If a winner withdraws, cancels, or terminates the purchased unit after claiming the prize, he/she shall reimburse the retail price of the prize to the Organizer. Failure to do so shall constitute a debt owed to the Organizer, who reserves the right to pursue recovery action.

### **7. Prize Conditions & Warranty**

a. All ONEFest Wheel Lucky Spin prizes are provided on an "as is, where is" basis, without any express or implied warranties.

b. Prizes are not exchangeable for cash, credit, or other items, in part or in full, and are non-refundable, non-transferable, and non-assignable.

c. Matrix Concepts shall not be liable for any defects, malfunctions, or issues related to the prizes.

d. In the event of product defects or warranty claims, the purchaser shall liaise directly with the respective supplier or manufacturer, and Matrix Concepts shall not be held accountable for any such matters.

### **8. General Conditions**

a. Participation in the ONEFEST Wheel Lucky Spin promotion constitutes full acceptance of these Terms & Conditions.

b. Matrix Concepts reserves the right to amend, suspend, or terminate the promotion or any part thereof at its sole discretion without prior notice.

c. By participating, participants agree to release and hold harmless Matrix Concepts, its affiliates, and their respective officers, directors, employees, and agents from any and all liabilities arising from their participation.

d. These Terms & Conditions shall be governed by and construed in accordance with the laws of the jurisdiction in which Matrix Concepts operates.

### **9. Disclaimers**

a. Matrix Concepts reserves the right to modify these Terms & Conditions at any time without prior notice.

b. The promotion is subject to all applicable laws and regulations.

c. By participating, participants agree to abide by these Terms & Conditions and any additional instructions provided by Matrix Concepts. Failure to comply may result in disqualification from the promotion.